

Reporting serious online abuse

Serious online abuse can affect anyone at any time. If you or someone you know is experiencing serious online abuse, report it to [eSafety.gov.au](https://esafety.gov.au).

New online safety laws are making it easier to fight the most serious types of online abuse, which include image-based abuse, child cyberbullying and illegal and harmful online content.

Before making a report, it's important to first report child cyberbullying or adult cyber abuse to the online platform where the abuse happened. This is often the fastest way to have it removed.

If the platform does not respond, you can make a report to eSafety who will provide support and investigate your complaint.

Image-based abuse or illegal and harmful content can be reported to eSafety straight away.

To make a report, go to esafety.gov.au/report

How to report serious online abuse

If you've experienced serious cyberbullying or adult cyber abuse:

Report the issue to the online platform first.

If the online service provider or platform does not act quickly or does not respond to the request, you can then report the serious online abuse to eSafety.

If someone has shared an intimate image of you online without your consent:

You can report the issue to eSafety straight away.

Reports can be made via eSafety's website (esafety.gov.au/report).

A removal request or notice may be issued on your behalf. The online platform must then remove it.

You do not need to report image-based abuse to the online platform first.

If you have seen illegal and harmful content online:

You can report it to eSafety for investigation. They can get the content removed.

All reports can be made to [eSafety.gov.au/report](https://esafety.gov.au/report).

To find out how to report on popular sites, apps and games, visit: esafety.gov.au/esafety-guide.

Looking after your wellbeing

Online abuse can be stressful. eSafety also provides referrals to support and can provide online safety advice to help everyone stay safe online.

You can also contact:

- **BeyondBlue:** on 1300 22 4636 (for mental health support)
- **Lifeline:** on 13 11 14 (for mental health and suicide prevention)
- **National Counselling and Referral Service:** 1800 421 468 (for support for people with disability)

If someone is in danger or requires immediate support, please call emergency services (000).

Online safety laws: we've got your back.

Authorised by the Australian Government, Canberra.