Best Practise - NQF 4, 5, 6,7

CSREg(Vic) 112

(Internal Use ONLY)

Communication Tree: (Internal) process

- Children Enrolment Form Approved Provider/MoC Nominated Supervisor D2D- Educators (Filed: IT/Paper)
- **Children Management Plans** AppProvider/MoC-Nominated Supervisor D2D Educators Action: Displayed in Room(C/c) (Filed with Child Enrolment form)
- Children Referrals and Needs/Reports Vulnerable Children:
 AppProvider/MoC-Nominated Supervisor-D2D-Educators
 Form)
 (Filed: IT/Paper with Child Enrolment
- New/Temporary/Part time Staff to be orientated and stepped through <u>Communication Tree</u> and refer to <u>Volunteer Students New staff and relief Staff Policy Procedures</u> -Orientation Q4
 Process: staff meeting and/or one-to-one verbal communication on Children attending with Specific Needs or Management Plans. Action: ensure appropriate Policies and Plans are adhered to and affirmation that directions and information is understood by <u>Volunteer Students New staff and relief Staff</u>
- **Educators** Daily children's activities, their social and developmental skills, achievement can be directly relayed to Parents/Guardians
- **Educators** if Educators have any concerns, they are to direct concerns directly to AppProvider/MoC or Nominated Supervisor who direct then on to AppProvider
- **Observations** re: Vulnerable Children: Educators to hand Observations to Nominated Supervisor-AppProvider/MoC and with review to arrange time to discuss observation with Educator/s Nominated Supervisor and or AppProvider/MoC. *Outcome and Actions*: documented.

*Note:

Observations by Educators re: Vulnerable Children – outcomes and actions will be directed through AppProvider and/or Nominated Supervisor.

Educators are NOT to speak with Parents/Guardians regarding issues or observation re: Vulnerable Children without first communicating with AppProvider/MoC.

Parents/Guardian will be informed/met with by AppProvider and/or Nominated Supervisor with Educator present as to observations and/or directions/actions to be considered.

Approved Provider/MoC - Therese McKenney
Nominated Supervisor - Sharmeen Naeem
Day to Day Person - Duyen Ngo

Educators Sharmeen - Naeem Nominated Supervisor - Dip ECEC

Duyen (Lead) Day 2 Day - Dip ECEC

Melissa Prout – Educator (Casual) - Dip ECEC

AppProvider = Approved Provider

MoC = Management of Control (Person of Control)

D2D = Day to Day person in Charge